



[DATE]

Owner Name
Street Address
City, State, Zip

**Re: Safety Recall Notice; Campaign No. 04E-035 and 04E-036
EMC throttle cable and anchorage recalls**

Dear [Owner]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Electronic Mobility Controls, LLC (EMC) has decided that a defect related to motor vehicle safety exists in certain AEVIT® Gas/Brake Systems produced by us. These systems utilize an EMC-provided cable connecting original equipment accelerator pedal to the AEVIT. In some cases, the cable may "stick" due to accelerated cable wear (addressed by 04E-035) or it may suddenly become disconnected from the accelerator pedal (04E-036). In either event, throttle control would be lost, without warning in some instances, and a crash could result.

Our records indicate that you purchased an AEVIT® Gas/Brake System S/N ##### from
CERTIFIED DEALER NAME.

WHAT YOU SHOULD DO

Immediately upon receiving this notice, please contact your EMC Certified Dealer and make arrangements to have them replace the accelerator cable and install a new cable anchorage in your AEVIT®-equipped vehicle.

WHAT WILL BE DONE

The EMC Certified Dealer will install a new AEVIT® accelerator cable and anchorage bracket. This service will be provided to you at no charge. If your accelerator cable has been replaced during the last year and it was not covered under the EMC Limited Warranty, you may be eligible for reimbursement.

Please read this letter carefully. If you have any questions, we are available to assist you. Our customer service representative can be reached at (225) 927-5558 ext. 200 or you can email your questions to sunny@emc-digl.com.

If you are not able to have the recall remedy performed without charge or within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590, or call 1-888-DASH-2-DOT (1-888-327-4236).

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Thank you in advance for your patience and cooperation.

Sincerely,

Jon Ross
Vice President
EMC
Technical Operations

Note: Federal regulations requires that any vehicle/equipment lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.



(Dealer Letter Draft – 5-19-04#1)

[DATE]

Dealer Name
Street Address
City, State, Zip

**Re: Safety Recall Notice; Campaign No. 04E-035 and 04E-036
EMC throttle cable and anchorage recalls**

Dear [Dealer]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Electronic Mobility Controls, LLC (EMC) has decided that a defect related to motor vehicle safety exists in certain of its AEVIT[®] Gas/Brake Systems. These systems utilize an EMC-provided cable connecting the original equipment accelerator pedal to the AEVIT[®] adaptive control. In some cases, the cable may “stick” due to accelerated cable wear (addressed by 04E-035) or it may suddenly become disconnected from the accelerator pedal (04E-036). In either event, throttle control would be lost and a crash could result, in some instances without warning.

As the AEVIT system manufacturer, EMC is responsible for conducting this recall. The labor and parts required to complete the recall remedy will be provided to you free of charge.

Included with this correspondence is a copy of Safety Recall Directive **SRD: 04-0001** outlining the reasons for this recall and describing the remedy. This important recall information has been sent to all adaptive equipment dealers having sold an AEVIT[®] Gas/Brake Systems as well as to all current EMC Certified Dealers. If you wish to inquire about a particular AEVIT[®] Gas/Brake System, please contact our Service Department. Please be prepared to provide the five (5) digit AEVIT[®] serial number, located on the top/back of the AEVIT[®] Information Center.

WHAT YOU SHOULD DO

Please read this letter and the attached SRD: 04-0001 carefully. If you have any questions, we are available to assist you. Our customer service representative can be

reached at (225) 927-5558 ext. 217 or you can email your questions to: phil@emc-digi.com.

Also included with this correspondence is a copy of the letter provided to all AEVIT® Gas/Brake Systems consumers. Please review these letters so that you are familiar with the information provided to each consumer.

Once the AEVIT®-equipped vehicle is at your facility, perform the remedy procedure as outlined in SRD: 04-0001. Unless otherwise noted, EMC, at its expense, will ship the cable and bracket UPS Blue. After installing the remedy cable and anchorage bracket, return the old cable and a completed compliance form to EMC. EMC will then credit your account in the amount of \$50 for each AEVIT® Gas/Brake System that is updated. The credit will be issued upon EMC's receipt of the replaced cable and the completed Compliance Form. All associated labor, parts, and shipping expenses will be covered by EMC and there will be no cost to you or the consumer for performing this recall remedy.

We look forward to assisting you and your customer in the completion of this important safety recall. Thank you in advance for your cooperation.

Sincerely,

Jon Ross
Vice President
Technical Operations
EMC

Attachment: Safety Recall Directive, 04-0001 and sample owner letter.